

Our Ref: PW/AKB/FOI-11-159

10<sup>th</sup> November 2022

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

**FOI-11-159**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request dated the 4th November 2022. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board does hold the information that you have requested. Please see our responses in blue below

**What IT systems and/or digital tools does your ICS use to enable frictionless movement of staff across your ICS to allow flexible and remote working? Please state if your ICS does not currently enable this.**

**Which suppliers provide the digital communication tools that are used across the ICS to enable self-service pathways such as self-triage, referral, condition management and advice and guidance? Please state if your ICS does not currently provide some or all such digital communication tools.**

**Do your ICS-wide clinical systems meet clinical safety standards as set out by [DTAC](#) and DCB0129 and DCB0160?**

**Does your ICS have a population health management system that has a fully linked, longitudinal dataset with primary, secondary, mental health, social care and community data? If yes, please state the name of the supplier of this system.**

**Do all your ICS-wide digital transformation projects, programmes and services meet the [Technology Code of Practice](#)?**

**Does your ICS have a shared care record that adheres to Professional Records Standard Body's Core Information Standard? Please can you also state the supplier of this shared care record, even if it does not currently adhere to the PRSB standard?**

**Clarification:**

These questions are based on the [What Good Looks Like](#) framework, which sets out NHS England's expectations and guidance for ICSs to digitise, connect and transform NHS services. Where we use the term "ICS" in this request, we are referring to the integrated care system which is overseen by your Integrated

**Care Board. We understand that the information requested should be held by the ICB, as the statutory body responsible for NHS services across the ICS.**

Please find attached completed spreadsheet detailing the information requested.

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Deputy Director of Corporate Governance,**  
**Compliance & Data Protection/Data Protection**